

13 NOV 1970

MEMORANDUM FOR: Deputy Director of Personnel for
Special Programs

SUBJECT : Excessive Waiting in the Blood Donation Line

1. The attached memo from [REDACTED] is forwarded for your information. I was apprised last week of the difficulty experienced with Dr. Moriarty and concurred in Fran discussing this matter with Mrs. Watson. I did not concur then nor do I recommend now that we submit a written complaint to the Medical Director in the District Chapter.

25X1A

2. It is indeed unfortunate that a dedicated donor such as Mr. Eisenbeiss or for that matter any donor is required to experience unnecessary delays in donating to our blood program. We will certainly continue our efforts to obtain maximum cooperation from everyone involved, particularly as it pertains to meeting appointment times.

3. PAB is developing a list which reflects the present locations of the 600+ employees who have donated one or more gallons and letters will be prepared for D/Pers' signature thanking them for their participation. In addition, as donors reach the various gallon levels we will prepare a letter signed by C/BSD or D/Pers which will be presented to them with a Red Cross pin signifying the number of gallons donated. Presentations will be made by an official of the office where the employee is assigned and will include an American National Red Cross Certificate of Honor for those donating four or more gallons. We are also developing a proposal for the presentation of the ten-gallon certificate to [REDACTED] of NPIC.

25X1A

[REDACTED]
Chief, Benefits and Services Division

Atts

MEMORANDUM FOR THE RECORD

SUBJECT: Length of time for individual blood donations.

This memorandum is in response to recent complaints about the length of time necessary to process donors at the Agency Bloodmobile, but in particular to complaints received following the visit of the Bloodmobile in November 1970. May we again point out several reasons for delays and bring to light some recent delays which can be corrected.

It takes the normal donor from 30 minutes to one hour from the moment he registers until he is ready to leave. However, this happens only if he does not have to wait at any station and there are many reasons why this schedule can break down.

We schedule from 8 - 15 donors every fifteen minutes and this is necessary in order to accomodate all who sign up and meet our quota. Each month we also have an average of 30 walk-ins. This, of course, causes some problems with our schedule, but we cannot turn these walk-ins away because we cannot depend upon enough donors with appointments to show up. For instance, in November only 186 of 293 scheduled showed up and in October only 154 of 250 who signed up kept their appointments. Therefore, in order to meet our quota we cannot at this time turn away anyone without an appointment. Also in spite of appointments a great many people come when they please. In fact, although I cannot be certain I do not believe Mr. Eisenbeiss came when he was scheduled. He was scheduled to come at 11:00 and inasmuch as he was #154 it is unlikely that we could have signed in 154 persons from the time we opened at 9:00 until 11:00. Including walk-ins a total of 204 donors came to the Bloodmobile.

For the actual time spend in taking of blood the Red Cross usually has five stations of three tables each and with a nurse in charge of each station. If a donor has even the slightest reaction the nurse must devote full time to that donor and the person is not permitted to move from the table until fully recovered.

The source of the problem mentioned by Mr. Eisenbeiss is as follows: All medical support for the Bloodmobile is provided by the District Chapter in Washington and is based on the number of donors we have scheduled. The District is aware of the number approximately a week in advance. It is required that one of the medical team be a doctor, who with three registered nurses, is responsible for taking the medical histories. In November and on

STATOTHR



I know of no way to prevent some delays, but these can be reduced if our people cooperate and sign up and keep their appointments if possible.

STATINTL

[REDACTED]
Agency Blood Representative

5 November 1970

Ben,

What we discussed on the phone. Mr. Eisenbeiss is personally very active in the program and strongly encourages his office participation.

It was my suggestion to him that I send a copy on to you, knowing of the Agency's real interest in the continuing success of the program.

Another point - Mr. Eisenbeiss offers the suggestion that perhaps a more formal presentation of pins to quantity donors would benefit the program. As an Office Head, he would be pleased to personally present such tokens of appreciation for exceptional participation.

[REDACTED] STATINTL

Chief, Administrative Staff, CRS

5 November 1970

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[REDACTED] STATINTL

Chief, Administrative Staff, CRS

DRAFT

DRAFT

3 November 1970

MEMORANDUM FOR THE RECORD

SUBJECT: Excessive Waiting in the Blood Donation Line

1. On 3 November, I donated blood. The process required one hour and 25 minutes which I consider excessive. I believe myself qualified to make the judgment that the time was excessive for this was my 42nd donation under Agency auspices. At least 45 minutes was spent in waiting. My experience was not unique. I was No. 154 and there were a good many people behind me.

2. I do not believe that I should continue to encourage Central Reference Service employees to take time away from their desks to donate blood if the waiting period remains excessive. I also suspect that other people will become irritated with the Donor Program and less forthcoming if the waiting period continues excessive.

3. I recommend some action to better coordinate the number of people available as donors, the number of people available to serve in the extraction process, and the time required for the extraction process.

H. C. EISENBEISS
Director, Central Reference Service

L
OK

Q/B/SB for [unclear]

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Comments re affirm
about excessive waiting.
Also, where do we
start on the plan
to present you?

I plan to respond to
Eisenstein and [redacted] need
info.

BSR

9 NOV 1970

Headquarters EMPLOYEE BULLETIN

#250

3 September 1970

RED CROSS BLOOD DONOR PROGRAM

1. Effective 1 August 1970 the American Red Cross lowered the age requirement to 18 for blood donors who donate through the bloodmobile facilities at Headquarters Building. This removes the previous requirement of parental consent for donors in ages 18 through 20 and now provides the opportunity for many young employees to participate in this most worthwhile program.

2. Most of us are concerned with the trends of today and the need for some involvement. A truly meaningful involvement can be realized with a visit to the bloodmobile which is at Headquarters Building the first Tuesday of each month. Let's look upon the first Tuesday as "Life Day" and contribute the priceless gift that can actually mean life to those in need. Sign up now through your keyman and contribute along with your friends.

DISTRIBUTION: ALL EMPLOYEES

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OFFICIAL ROUTING SLIP

| TO | NAME AND ADDRESS | DATE | INITIALS |
|-------------|----------------------|----------------|----------|
| 1 | DD/Pers/SP | 10 APR 1970 | ✓ |
| 2 | C/BSD - | | |
| 3 | No report needed! Hy | | |
| 4 | | | |
| 5 | Judy relain | | |
| 6 | | | |
| ACTION | DIRECT REPLY | PREPARE REPLY | |
| APPROVAL | DISPATCH | RECOMMENDATION | |
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| CONCURRENCE | INFORMATION | SIGNATURE | |

Remarks:

Ben:

In view of our something less than completely satisfactory blood donor day on 8 April, it is suggested that a memo not be sent to Colonel White at this time.

217 scheduled

129 arrived

41 walk-ins

170

- 13 deferred

157 pints collected

Working quota -- 175

[REDACTED] is working with Visual Aids (over)

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| | |
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| FROM: NAME, ADDRESS AND PHONE NO. | DATE |
| C/BSD | 10 APR 1970 |

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OFFICIAL ROUTING SLIP

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| 1 | C/BSD | <i>7/26/70</i> | <i>LM</i> |
| 2 | | | |
| 3 | <i>C/PAB</i> | | |
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| | CONCURRENCE | INFORMATION | SIGNATURE |

Remarks:

D/Pers has requested that we prepare a brief report to the Executive Director on our blood donor performance. In addition, he asked that we develop some sort of a special visual aid that could be displayed at our desk in the tunnel on the blood donor day. The thrust of this would be in the nature of a thank you to our blood donors for their record and some sort of a message that tells us to keep up the good work. When you have some ideas on the visual aid, let's discuss. I also await a draft of the report.

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| DD/Pers/SP 5 E 67 HQ | <i>1 APR 1970</i> |
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| 1 | E40 | 22 MAR 1970 | PAW |
| 2 | D/Pers | 30 MAR 1970 | PAW |
| 3 | DA/Pers/SP | | |
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| CONCURRENCE | INFORMATION | SIGNATURE | |

Remarks:

Guess we look
 pretty good in
 comparison
 (3) 10 like small
 report can send
 upstairs — PAW

HW ARE WE DOING? - INCLUDE RECENT WIRE FROM
 FAX

ABOUT & REPORT
 MONTHLY —
 UPDATED DAILY
 THE INFORMATION
 IS FOR

FOLD HERE TO RETURN TO SENDER

| | |
|-----------------------------------|-------------|
| FROM: NAME, ADDRESS AND PHONE NO. | DATE |
| AExO/OP 5-E-56 HQ [REDACTED] | 25 MAR 1970 |

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STATINTL



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UNITED STATES CIVIL SERVICE COMMISSION

IN REPLY PLEASE REFER TO

WASHINGTON, D.C. 20415

March 16, 1970

YOUR REFERENCE

TO: Agency Red Cross Blood Program Coordinators
FROM: Nicholas J. Oganovic *N.J.Oganovic*
Executive Director and Chairman, Government
Red Cross Blood Program

The President has designated March as Red Cross Month. He has asked that Federal employees and military personnel make a special effort during this month to support the activities of the Red Cross, including service as volunteers and blood donors. The President has said March could have particular significance for all of us in terms of service which we can render our fellowman through support of the Red Cross. A copy of the President's memorandum is attached.

I hope that you will make every effort to use the President's designation of March as a focal point for renewed efforts to obtain blood donors for the Red Cross Blood Program. The need remains great and frankly the number of blood donors has not kept up with the need. There has been a drop in the number of donors using the bloodmobiles which have been stationed at Federal agencies during January and February. In fact, many agencies are falling considerably behind in meeting their goals. As you are aware, the arrangement with the Red Cross for providing blood when needed without charge to your employees and their families depends on your agency meeting its goal.

So that you will see how you stand in relation to your goal, I am attaching a listing of agencies and the percent of goal attained for the first six months of FY 1970. If your agency was not at the 50% mark at the end of December, please consider what additional action you can take now to encourage more blood donations.

The winter months have made blood donations more difficult to obtain. Now that the weather has improved, the "climate" for blood donations should be much better. I again urge you to follow the President's advice and use this month as a springboard for renewed activity on the blood program.

I deeply appreciate the support that each one of you has given the program. I am reluctant to keep urging more action on your part but the needs in our community for blood are so great that I would not be carrying out my responsibilities as Government Red Cross Blood Chairman if I did not appraise you of the seriousness of the situation.

Thank you for your continued assistance in this vital undertaking.

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Attachments THE MERIT SYSTEM—A GOOD INVESTMENT IN GOOD GOVERNMENT

THE WHITE HOUSE

WASHINGTON

February 25, 1970

MEMORANDUM FOR

HEADS OF EXECUTIVE DEPARTMENTS AND AGENCIES

At a time when I have asked for increased voluntary action throughout the United States on the part of all as a means of uniting our people to effect changes and improvements that will benefit people everywhere, I ask your cooperation in informing Federal employees and members of the Armed Forces of the many ways in which they can support the American National Red Cross.

Although many American Red Cross chapters raise funds as members of local united funds and, therefore, participate in the Combined Federal Campaign held in the fall of the year, some chapters raise their funds independently in March. Federal employees and military personnel will want, I am confident, to support any such drives conducted in their localities.

Because of its extensive disaster relief programs and its services to the men and women of the Armed Forces in Vietnam and 29 other countries, the Red Cross this year will require \$134,000,000 to carry on its programs.

I have designated March 1970 as Red Cross Month. As President of the United States and Honorary Chairman of the American Red Cross, I am asking all civilian employees of the Federal Government and the members of the Armed Forces to make a special effort during this period to lend full support to the many important activities of the Red Cross including its blood donor program. For Federal personnel, the month of March can have particular significance in terms of service which we can render our fellow man through wholehearted support of Red Cross activities.

I hope you will inform Federal employees and military personnel in your organization of my designation of March as Red Cross Month and urge their special support during this period including service as volunteers and blood donors.



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AMERICAN RED CROSS
BLOOD DONOR RECRUITMENT OFFICE

FLOOD DONATIONS BY FEDERAL AGENCIES for FIRST HALF of FISCAL YEAR 1969-70:(July 1969-Dec. 1969)

| <u>AGENCY</u> | <u>GOAL</u> | <u>NO. BLOOD DONATIONS</u> | <u>%GOAL</u> |
|-------------------------|-------------|----------------------------|--------------|
| AID | 581 | 250 | 43 |
| Agriculture | 1927 | 1133 | 59 |
| AEC | 490 | 332 | 68 |
| CAB | 121 | 67 | 55 |
| CSC | 403 | 280 | 69 |
| Commerce | 2752 | 1658 | 60 |
| Civil Rights Comm. | 26 | 8 | 31 |
| Exec. Ofc. of President | 207 | 67 | 32 |
| Export-Import Bank | 62 | 18 | 29 |
| FCC | 215 | 169 | 79 |
| FDIC | 70 | 47 | 67 |
| Fed. Home Loan Bank | 90 | 59 | 66 |
| Fed. Maritime Comm. | 40 | 34 | 85 |
| Fed. Power Comm. | 220 | 96 | 44 |
| Fed. Reserve System | 145 | 67 | 46 |
| Fed. Trade Comm. | 178 | 119 | 67 |
| Foreign Claims Comm. | 8 | 1 | 13 |
| GAO | 565 | 67 | 12 |
| GSA - Central | 677 | 154 | 23 |
| GSA - Region 3 | 1238 | 713 | 58 |
| GPO | 1333 | 433 | 32 |
| HEW | 1481 | 374 | 25 |
| HUD | 800 | 353 | 44 |
| Interior | 1400 | 448 | 32 |
| Justice | 2030 | 1169 | 58 |
| Labor | 968 | 428 | 44 |

| <u>AGENCY</u> | <u>GOAL</u> | <u>NO. BLOOD DONATIONS</u> | #2 <u>%GOAL</u> |
|-------------------------|-------------|----------------------------|--------------------|
| Library of Congress | 756 | 212 | 28 |
| Nat'l. Academy Sciences | 170 | 21 | 12 |
| NASA | 405 | 188 | 46 |
| NLRB | 161 | 34 | 21 |
| Nat'l. Science Found. | 186 | 170 | 91 |
| Peace Corps | 80 | 15 | 19 |
| Post Office Department | 480 | 142 | 30 |
| City Post Office | 1800 | 690 | 38 |
| SEC | 168 | 114 | 68 |
| Selective Serv. System | 49 | 24 | 49 |
| SBA | 185 | 74 | 40 |
| Smithsonian Inst. | 330 | 85 | 26 |
| Soldiers' Home | 171 | 8 | 5 |
| State | 858 | 639 | 74 |
| Transportation | 1363 | 534 | 39 |
| Treasury | 2242 | 824 | 37 |
| USIA | 585 | 211 | 36 |
| VA (Central) | 705 | 347 | 49 |

January 1970

| | | | |
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| 1 | DD/Pers/SP | 24 MAR 1970 | RJM |
| 2 | DD/Pers | 25 MAR 1970 | RJM |
| 3 | Exo | 25 MAR 1970 | RJM |
| 4 | DD/Pers | 25 MAR 1970 | RJM |
| 5 | DD/Pers | | |
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| APPROVAL | DISPATCH | RECOMMENDATION | |
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| CONCURRENCE | INFORMATION | SIGNATURE | |

Remarks:

The attached is for your information. [redacted] works with Fran on our blood program. I think it is obvious from the attached that everyone, Hi, Fran, Delores, keymen, and certainly donors, are to be congratulated on the success we have enjoyed.

I know you will personally be proud of the Agency's new Blood Donor image. Wonderful!

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| TRANSMITTAL SLIP | | DATE |
|--|----------|-----------|
| TO: | | |
| ROOM NO. | BUILDING | |
| REMARKS: It is very unusual for Dr. Stone to send out correspondence with his personal notes such as this - per Mrs. Watson - Red Cross. | | |
| FROM: | | |
| ROOM NO. | BUILDING | EXTENSION |

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AMERICAN RED CROSS

WASHINGTON REGIONAL BLOOD CENTER

2025 E STREET, N. W.
WASHINGTON 6, D. C.

March 11, 1970

Fairfax County Chapter

The following information is provided on the degree of your success in collecting blood by type against goal for the Red Cross mobile unit collection at CIA(Government Agency) on March 3, 1970 :

| | <u>Goal</u> | <u>Obtained</u> |
|-------|-------------|-----------------|
| O+ | 68 | 76 |
| A+ | 58 | 58 |
| B+ | 14 | 15 |
| AB+ | 7 | 8 |
| O- | 4 | 15 |
| A- | 4 | 14 |
| B- | 3 | 3 |
| AB- | 3 | 1 |
| Total | 175 | 190 |

5 Unsuccessful

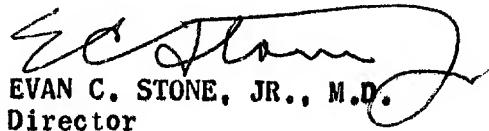
1 Void

It is apparent many Chapters are only recruiting donors and not by blood type. A balanced inventory of blood is vital to the successful operation of the blood program. Please check your files to see that donors are recruited in the numbers requested by blood type. Your failure to do so results in much unnecessary special recruiting by telephone.

The completed postcard (was) ~~(was not)~~ received.

Thanks for the
Wonderful
Collection

Sincerely yours,



EVAN C. STONE, JR., M.D.
Director

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TRANSMITTAL SLIP

TO:

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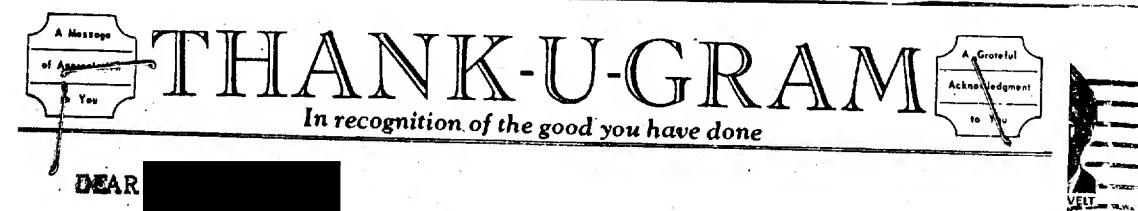
REMARKS:

Per Mrs. Myers - Red Cross - it is
very unusual for these thank you grams
to be sent out.

FROM:

| | | |
|----------|----------|-----------|
| ROOM NO. | BUILDING | EXTENSION |
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DEAR [REDACTED]

DURING THIS RED CROSS MONTH OF MARCH THE FAIRFAX COUNTY CHAPTER AMERICAN RED CROSS DESIRES TO EXPRESS ITS HEARTFELT APPRECIATION FOR THE EXCELLENT COOPERATION EXTENDED TO US BY YOUR AGENCY IN FURTHERING THE COLLECTION OF BLOOD STOP.... WE THANK YOU FOR THIS GRACIOUS ASSISTANCE IN BEHALF OF OUR GREAT HUMANITARIAN PROGRAM FOR SAVING HUMAN LIFE

W.A. Collier
COLLIER

CHAIRMAN, FAIRFAX COUNTY CHAPTER
AMERICAN RED CROSS

STATINTL
Attn: [REDACTED]

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| CONCURRENCE | INFORMATION | SIGNATURE | |

Remarks:

Attached is a draft of a blood program report suggested by [REDACTED] after seeing the commendation we received from Red Cross for the March Bloodmobile. However, after our miserable showing in April, I wonder if we want to send the report as suggested.

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FROM: NAME, ADDRESS AND PHONE NO.

DATE

C/PAB

HES

8pm

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